

## DISCLOSURE OF PARTICULARS IN TERMS OF LEGISLATION

### Resolution Life

Your policy is underwritten by Resolution Life Limited, registration number: 2008/014840/06

Physical address and *Domicilium Citandi et Executandi*: Boskruin Office Park, President Fouche Avenue, Boskruin, Randburg

Telephone number: 0861 543326 (LIFECO)

Postal address: PO Box 1555, Fontainebleau, 2032

Office hours: Monday to Friday, 08h00 to 17h00

Website address: <http://www.resolutionlife.co.za>

Email address: [info@resolutionlife.co.za](mailto:info@resolutionlife.co.za)

Resolution Life is accredited by the Financial Services Board (particulars as below) as a long-term insurance provider.

Resolution Life is an Authorised Financial Service Provider, registration number 39697.

Resolution Life's directors are: Mr R Cloete, Mr G Ibbetson, Adv JA Kotze, Mr AC van Wyk, Mr BJL de Beer, Dr DB Laurenson, Mr RP du Plooy, Dr AA Kotze.

### Resolution Life's Compliance Officer

Resolution Life's Compliance Officer is Moonstone Compliance (Pty) Ltd, represented by Bronwen Allan.

Physical address: 1<sup>st</sup> Floor Valerida Centre, Piet Retief Street, Stellenbosch, 7600

Facsimile number: (021) 883 8005

Telephone number: (021) 883 8000

Email address: [ballan@moonstonecompliance.co.za](mailto:ballan@moonstonecompliance.co.za) or electronically contact them via <http://www.moonstoneinfo.co.za>.

Any complaints in respect of the Policy, product or service must be submitted by you in writing and addressed to Resolution Life Compliance Officer. Upon receipt of the complaint, we will issue a notice of receipt. An investigation team, appointed from time to time by the Board of Directors of Resolution Life, will investigate the complaint. Once the investigation is completed, the investigation team will reach a decision and you will be notified in writing. Upon receipt of this notification, you will have twenty one (21) days to challenge the decision. Should you wish to challenge the decision, you may lodge a complaint with the Long-Term Insurance Ombudsman.

### The Long-Term Insurance Ombudsman

Postal address: Private Bag X45, Claremont, 7735

Telephone number: (021) 657 5000  
Facsimile number: (021) 674 0951

**The Registrar of Long-Term Insurance**

Postal address: Financial Services Board, PO Box 35655, Menlo Park, 0102

Telephone number: (012) 428 8000

Facsimile number: (012) 347 0221